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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer who supports broadband competition. I had AT&T for years because it was the only provider and was plagued by poor customer service, no support, and sky-high bills.

I love Sonic because I get customer support immediately on the phone, they fix my issues, and offer me a refund for days of no service. Costs are reasonable and I can purchase only what I need. I work from home, so Broadband is important for me to do my job. Competition keeps the prices low and customer service top notch.

Let's not go back to past monopolies where the only option is AT&T and they can charge what they want, or leave customers on hold for 20 min or more.

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